



North Shore Library Board Meeting Minutes
Thursday, September 17, 2020
9:00 a.m.

ONLINE GO TO MEETING

<https://global.gotomeeting.com/join/676366557>

Or Call in: (408) 650-3123 Access Code: 676-366-557

1. ROLL CALL Meeting was called to order by President Glaisner at 9:01 a.m.

Present: Bartels, Fonstad, Franklin, Pierner, Rindt, Shaw, Zitzer, Glaisner

Excused: Seem, Wadzinski

Also Present: Andy Pedersen, Bayside Village Administrator, Rachel Safstrom, Glendale City Administrator, Alyssa Pisarski, Assistant Director, Susan Draeger-Anderson, Library Director

2. PUBLIC COMMENT

There was no Public Comment

THE NORTH SHORE LIBRARY BOARD RESERVES THE RIGHT TO TAKE "ACTION" ON ANY OF THE ITEMS LISTED BELOW.

3. CONSENT AGENDA:

Minutes: 8.20.20 Library Board, 8.13.20 Finance Committee, 8.14.20 and 8.17.20 Selection
Fonstad and Rindt pointed out corrections for the 8.20.20 Library Board Minutes. Motion made by Fonstad/Bartels to approve the minutes with the corrections mentioned by Fonstad and Rindt. Motion carried unanimously.

Committee

YTD Financials

Statistics

Motion made by Bartels/Zitzer to approve the remainder of the Consent agenda. Motion carried unanimously.

Without objection, Agenda item 8 was taken out of order.

NEW BUSINESS

8. Discussion/Action on 2021 Library Operating Budget

Fonstad reported that the Finance Committee approved option B, a 1.5% increase for the 2021 Operating Budget, to recommend to the full board. Draeger-Anderson reported that all four options were included in the Board packet so that the library board could consider each. Shaw stated that due to lost revenues this year and expected lost revenues in the beginning of next year, Glendale recommends a 0% increase.

Motion made by Fonstad/Zitzer to approve Option B, the 1.5% increase, for the 2021 North Shore Library Operating Budget to be presented for approval to the municipalities. Motion carried with 7 yes votes and 1 no vote.

Mr. Fonstad left the meeting.

UNFINISHED BUSINESS

4. Update from Community Trustees

Zitzer: The Finance Committee met last Thursday to discuss the budget.

No other reports

5. Director Report

Draeger-Anderson reported:

August is always the month when it is over we just go Whew! In August the YS Department held 5 programs with 63 participants.

1. **Summer Reading:** *The North Shore Library Youth Summer Reading Program, “Imagine Your Story”, ended August 8 with a total of 445 Summer Readers signed-up. Although participation changed a lot this year due to COVID-19, we had a high engagement rate, with 67 percent of readers making it to at least one level during the program. Youth Services Staff also hosted 75 virtual and in-person programs for kids and teens with an attendance of 1,654 participants!*
2. **Pen Pal Program and Picnic:** *The intergenerational Pen Pal Program concluded in August and this year Lizzy set up Zoom calls for participants who were interested and Pen Pals had a chance to talk one-on-one, many chatting for over 30 minutes about the various things they shared in their letters! One adult participant mentioned that in the future, she would love to have one-on-one meetings over Zoom in addition to meeting at the Pen Pal Picnic because it was such a nice treat to get to talk uninterrupted with her Pen Pal!*
3. **MCFLS Young Adult Committee:** *Youth Services Staff attended a Milwaukee County Federated Library Young Adult Committee meeting in August over GoToMeeting with youth librarians from around the county. North Shore is the chair of the MCFLS Young Adult Committee this year and is responsible for hosting meetings and setting-up professional development trainings. Trainings will include teen mental health support and awareness, teen service learning, advisory boards and intern programs at other libraries and how to reach more teens through library social media.*

Adult Services

Adult Staff held 3 virtual programs with 12 attendees in August.

Homebound Delivery: 2

Total Curbside Visits: 139

Total Adult Summer Reading Participants - 97

Books Read: 476

Most read book: So You Want to Talk About Race by Ijeoma Oluo

Circulation

Pisarski hired 2 shelvers and 1 Circulation Aide in August and training is well under way.

Because of this, we are able to increase hours. Starting October 3, the library will be open 10-6 M, W 10-5 on Friday and 12-6 on Tuesday and Thursday and 12-3 on Saturday. Curbside hours continue on Tuesday and Thursday and are being added to Saturday morning. Overall we are adding 8 additional public service hours.

Draeger-Anderson reported that her last day will be September 30th. She thanked the Board for their support over the last 5 years.

6. President Report

President Glaisner said there are two main things on his mind – the Director leaving and Glendale pulling out of the North Shore Library. He stated that it was especially disturbing that

Glendale did this just as we were about to interview new director candidates, forcing us to cancel interviews. Glaisner discussed that he has seen Glendale Community Leader's letters to constituents and found a number of things there were not true. This library seems to be haunted by history and history seems to be why Glendale is leaving. One letter said that "Fox Point demanded the fiscal agent fee." Glaisner said this is simply not true. He was at the meeting, they requested it, not demanded it. It also was not done in secret. Joe Rice included this in his budget letter to Dick Maslowski in 2014 and Draeger-Anderson included it in her budget letter to Rachel Safstrom in 2016. JoAnn Shaw was Glendale Mayor and was at the Library Board meeting when this 2015 Operating Budget was approved with this expense in it. This was not a secret.

Glaisner said the library is getting kicked around too much. We need to get the politics out of this – let's just sit down at the table and get this solved.

7. MOTION TO MOVE INTO CLOSED SESSION

Pursuant to Wisconsin Statutes 19.85(1)(c) "Considering employment, promotion, compensation or performance evaluation data of any public employee over which the governmental body has jurisdiction or exercises responsibility": Employment Recruitment- Interim Library Director and Interim Head of Circulation. Also participating: Susan Draeger-Anderson, Library Director.

Motion made by Bartels/Zitzer to move into Closed Session. Motion carried unanimously

MOTION TO RECONVENE INTO OPEN SESSION: To consider or act upon matters discussed in Closed Session.

Motion made by Bartels/Zitzer to move into Open Session. Motion carried unanimously.

Action:

Motion made by Bartels/Pierner to approve the job descriptions of the Interim Director and the Interim Head of Circulation. Motion carried unanimously.

Motion made by Bartels/Pierner to approve the Job Offers for the Interim Director and the Interim Head of Circulation. Motion carried unanimously.

Motion made by Bartels/Pierner to offer the position of Interim Director to Alyssa Pisarski. Motion carried unanimously.

Motion made by Bartels/Pierner to offer the position of Interim Head of Circulation to Heidi Muehlhausen. Motion carried unanimously.

New Business

9. Discussion of Glendale Resolution to withdraw from the North Shore Library and future Opportunities/challenges for the Library.

Board members expressed their frustration with Glendale's decision to withdraw from the North Shore Library. Franklin reported there has been discussion about putting the Glendale Library at Nicolet. It was discussed that libraries have open doors and schools are closed to the public, parking issues were also raised. Rachel Safstrom let the board know that the Nicolet High conversation is completely basic at this time. There was discussion that if Glendale puts a

library at Nicolet, residents of the other three libraries would be double taxed, once for North Shore and then again for the Nicolet (Glendale) library.

10. Discussion/Action: NSL Board recommendation to communities concerning Glendale action There were questions about how it would work if Glendale changed their mind and want to rescind their decision to withdraw. Safstrom stated that a new agreement would have to be drawn up. While many on the Board expressed frustration, no recommendation to the communities was brought forward.

11. Adjournment until October 15, 2020 at 9:00 a.m.

Motion made by Pierner/Bartels to adjourn. Motion carried unanimously. Meeting was adjourned a 10:03 a.m. until October 15, 2020 at 9:00 a.m.

Respectfully submitted by Susan Draeger-Anderson, former Library Director and Recording Secretary